

Stock exchange listings: New Zealand (NZX: AIR) / Australia (ASX: AIZ) / ADR (OTC: ANZLY)

MARKET ANNOUNCEMENT

12 March 2024

Air New Zealand pauses Chicago service from late March

Air New Zealand will pause its Auckland – Chicago non-stop service from 31 March to November 2024.

The route is being put on hold due to ongoing challenges with the availability of serviceable Rolls-Royce Trent 1000 engines which is impacting airlines around the world. These are the engines used on Air New Zealand's Boeing 787 aircraft.

Chicago is a popular route for customers and one the airline plans to resume flying to later this year. The decision to pause this service was made because there are five other options – including Houston and New York – which can help customers access North America.

Most of the impacted customers are expected to be re-accommodated on alternative services, noting that the Auckland – Chicago non-stop service operates approximately two to three services per week over the April to June months. As such, the pausing of the Chicago service is not expected to impact the airline's full year guidance for the 2024 financial year, which was provided on 22 February 2024.

Ends

This announcement has been authorised for release to NZX and ASX by Jennifer Page, General Counsel & Company Secretary (jennifer.page@airnz.co.nz).

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