















## **Result** overview



# Consistent execution of advice-led wealth management strategy delivers

- UNPAT of **\$94.8m up 19%** vs \$79.4m
- Interim fully franked dividend of 27 cents per share up 4% vs 26cps
- \$1.6b net inflows in six months up 15%
- Disciplined cost control reduced operating expenditure by \$8.9m
- Cost to income ratio 53.8%, improved 9%
- Group net operating margin 23bps, increased 2bps
- Transformational acquisition of ANZ Wealth Management announced in October 2017 progress well advanced

# **Significant UNPAT growth** in all segments



### **Financial Advice & Distribution**

1H18 UNPAT: \$38.6m

1H17: **\$36.6m: up 6%** 

- Advice-led strategy attracts advisers - 47 new Meritum advisers to date with significant incremental FUA
- IOOF Advice Academy fully subscribed – focusing on quality of financial advice
- Offering choice via unique open architecture – acting in clients best interests

### **Platform**

1H18 UNPAT: \$41.2m

1H17: \$35.5m: up 16%

- Cost reduction of \$4.7m benefitting from prior periods' focus on on-line transacting capability
- Client first capability rolled out to all major geographies
- Net operating margin up 2 bps to 32bps

#### **Investment Management**

1H18 UNPAT: \$17.9m

1H17: **\$15.9m: up 13%** 

- Award winning multi-manager investment solutions through IOOF MultiSeries and IOOF MultiMix
- Complementary business with no exposure to institutional volatility and key person risk
- Successful management transition via internal succession

#### **Trustee Services**

1H18 UNPAT: \$3.6m

1H17: **\$3.0m: up 19%** 

- Acquisition of NATL (now AETS) complete
- AET is now largest compensation trust provider in Australia
- Strong long term sector growth prospect - leading participant in a consolidating industry

ontribution to



43%

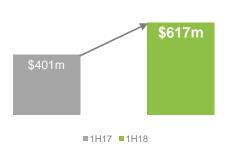








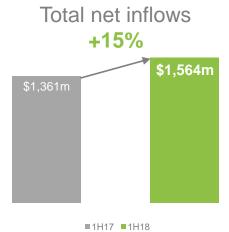
Platform net inflows +54%



+40%



Advice net inflows



- √ 5 consecutive years of net inflows
- ✓ Investment in modular, microservice IT architecture

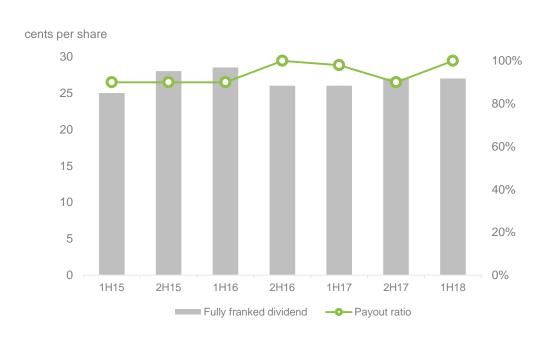
- ✓ Offering choice and acting in clients best interests
- ✓ Open architecture distinguishes us from our peers

- Advisers continue to be attracted to IOOF licences
- ✓ Business is well positioned for integration with ANZ Wealth Management

# **Delivering** for our shareholders



## **DIVIDEND ANALYSIS**



- Dividend profile meets
   commitment to shareholders
   following Oct 2017 equity raise
- 1H18 dividend of 27cps fully franked
- Dividend commitment results in 100% payout ratio in 1H18
- Payment date **14 March** 2018



David Coulter | Chief Financial Officer

# **Result** highlights



	1H18	2H17	1H17
Underlying NPAT	\$94.8m	\$90.0m	\$79.4m
Underlying EBITA	\$130.3m	\$129.7m	\$111.7m
Underlying EPS (cents)	29.8cps	30.0cps	26.5cps
Cost to Income %	53.8%	53.3%	58.9%
FUMA	\$120.0b	\$114.6b	\$109.4b
Gross Margin %	0.45%	0.48%	0.48%
Net Operating Margin %	0.23%	0.24%	0.21%
Dividend per share (cents)	27.0cps	27.0cps	26.0cps
Statutory NPAT	\$45.2m	\$41.8m	\$74.2m

CHANGE	ON PCP
\$15.4m	19%
\$18.7m	17%
3.4cps	13%
(5.1%)	-9%
\$10.6b	10%
(0.03%)	-5%
0.02%	7%
1.0cps	4%
\$(29.0m)	-39%

# P&L breakdown



\$'m	1H18	2H17	1H17
Gross Margin	266.9	266.7	257.6
Other Revenue	23.8	19.3	22.8
Operating Expenditure	(156.4)	(152.6)	(165.3)
Equity Accounted Profits	1.3	1.3	2.1
Net Non Cash	(5.3)	(5.1)	(5.6)
Underlying EBITA	130.3	129.7	111.7
Net Interest	1.2	(1.4)	(1.0)
Income Tax & NCI	(36.7)	(38.3)	(31.2)
Underlying NPAT	94.8	90.0	79.4
Significant Items/Amortisation	(49.6)	(48.2)	(5.2)
Statutory NPAT	45.2	41.8	74.2

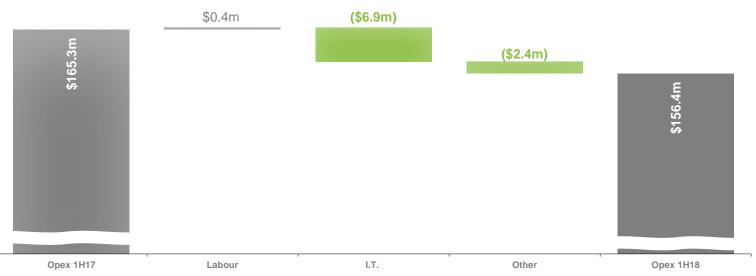
CHANGE	ON PCP
9.3	4%
1.0	5%
8.9	-5%
(0.8)	-38%
0.2	-4%
18.7	17%
2.2	-213%
(5.4)	17%
15.4	19%
(44.4)	Large
(29.0)	-39%

Detailed list and explanation of reconciling items provided in Appendix B and Appendix G

# **Disciplined** management of costs

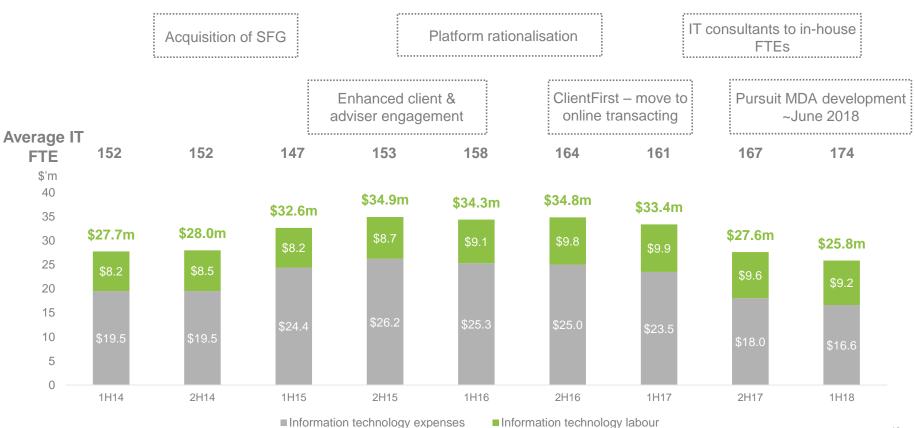


- Labour Slight increase due to higher rates of pay and transfer of consultants internally offset by lower staff numbers following platform rationalisation efficiencies
- IT Return to conventional recurring spend following completion of client experience enhancement initiatives and transfer of external consultants to internal employees
- Other reduction in professional fees and administration expenses offset by a temporary uplift in occupancy costs due to consolidation of property footprint



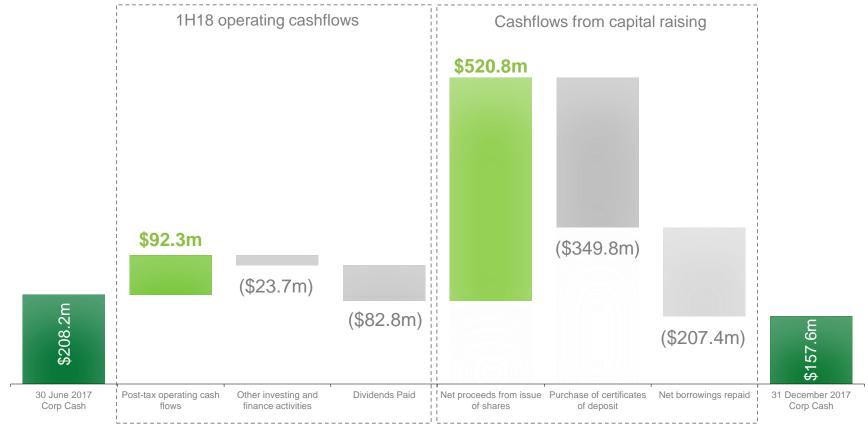
## IT investment | Spend on modular, micro-service IT architecture













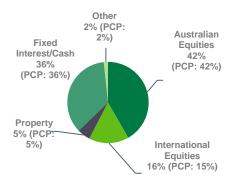


- Open architecture allows IOOF to capture significant additional FUAdvice
- Successful addition of advisers has brought new revenue streams
- Opex reduced slightly with cost savings in 2H17 offset by inflation - net operating margin stability maintained

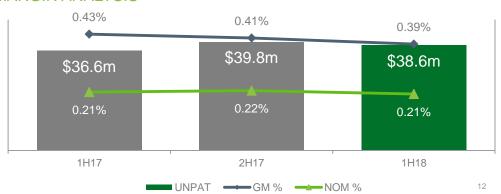
\$'M
Revenue Direct Costs Gross Margin (GM) GM %
Other Revenue Share of equity profit/loss Operating Expenditure Net Non Cash Net Interest Income Tax Expense/N.C.I UNPAT
Average FUAdv (\$'b) NOM %

1H18	2H17	1H17
188.0	180.7	174.2
(73.8)	(67.6)	(62.7)
114.1	113.1	111.5
0.39%	0.41%	0.43%
22.8	18.8	21.4
0.4	0.4	0.4
(76.5)	(71.8)	(77.0)
(2.0)	(1.6)	(1.6)
0.3	0.2	0.3
(20.5)	(19.4)	(18.5)
38.6	39.8	36.6
58.0	55.4	51.9
0.21%	0.22%	0.21%

#### **ASSET ALLOCATION**



#### MARGIN ANALYSIS





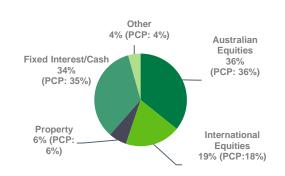


- Average FUAdmin benefited from solid organic growth
- Reduced expenses following platform rationalisation and higher IT investment in prior periods
- Rationalisation of platforms contemporary platforms are more agile and less costly to run

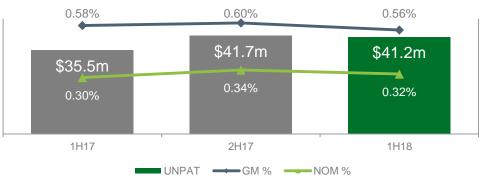
\$'M
Revenue Direct Costs Gross Margin (GM) GM %
Other Revenue Operating Expenditure Net Non Cash Net Interest Income Tax Expense/N.C.I UNPAT
Average FUAdmin (\$'b) NOM %

1H18	2H17	1H17
198.8	200.6	193.2
(92.5)	(91.9)	(89.5)
106.3	108.7	103.7
0.56%	0.60%	0.58%
0.1	-	-
(45.1)	(46.1)	(49.8)
(2.2)	(2.6)	(2.7)
0.0	0.0	0.0
(17.9)	(18.3)	(15.7)
41.2	41.7	35.5
37.7	36.7	35.2
0.32%	0.34%	0.30%

#### **ASSET ALLOCATION**



#### MARGIN ANALYSIS



13 13 100F | 1H18 results





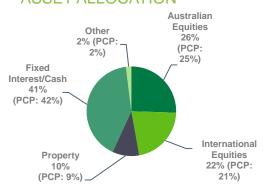
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- Overall outcome improved in line with;
  - market based growth in average funds; and
  - improved pricing of underlying external fund managers
- Multi-manager business model is unaffected by trends on active to passive
- Decreased operating expenditure resulted from the divestment of Perennial Investment Management Limited

\$'M	
Revenue	
Direct Costs	
Gross Margin (GM)	
GM %	
Other Revenue	
Share of equity profit/loss	
Operating Expenditure	
Net Non Cash	
Net Interest	
Income Tax Expense/N.C.I	
UNPAT	
Average FUM (\$'b)	
NOM %	

1H18	2H17	1H17
36.3	41.4	42.7
(5.9)	(11.6)	(15.0)
30.4	29.8	27.7
0.29%	0.30%	0.28%
-	0.0	0.0
1.0	0.9	1.7
(5.9)	(7.0)	(7.3)
(0.3)	(0.3)	(0.4)
-	0.2	0.3
(7.3)	(6.8)	(6.1)
17.9	16.8	15.9
20.8	20.2	19.7
0.23%	0.23%	0.21%

#### **ASSET ALLOCATION**



#### MARGIN ANALYSIS



IOOF | 1H18 results UNPAT → GM % → NOM %



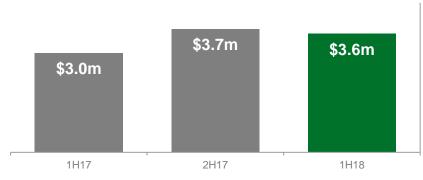


- Revenue increase supported by higher customer numbers and AETS contribution
- Trustee capability directs administration funds from IDPS, native title, compensation & philanthropic trusts to IOOF platforms
- Increase in opex following the AETS acquisition – offset by ongoing simplification initiatives

\$'M
Revenue
Direct Costs
Gross Margin (GM)
Operating Expenditure Net Non Cash Net Interest Income Tax Expense/N.C.I UNPAT
Average FUS (\$'b)

1H18	2H17	1H17
17.6	15.4	15.4
(2.1)	(1.0)	(1.3)
15.5	14.4	14.1
(10.1)	(8.8)	(9.5)
(0.3)	(0.3)	(0.3)
(0.0)	(0.0)	(0.0)
(1.5)	(1.6)	(1.3)
3.6	3.7	3.0
32.9	30.7	29.7

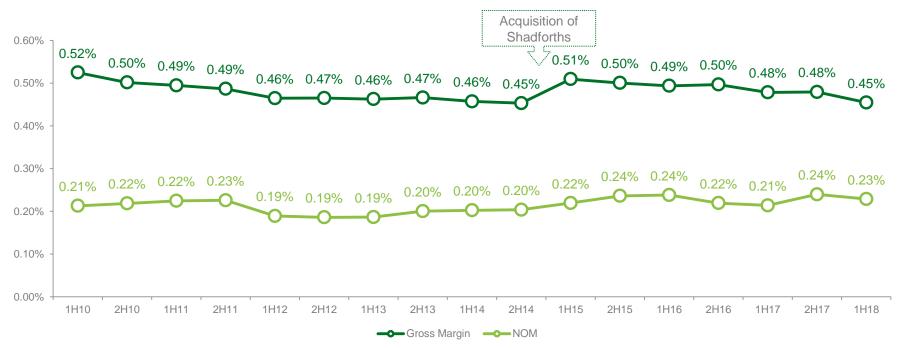
## **UNPAT ANALYSIS**



# **Group Margins** | Longer time series analysis



- Gross margin outcome a function of product mix shifts and relative line of business contribution
- Net operating margin stable and sustainable ⇒ Active management of portfolio of businesses



Note: Presented including discontinued operations to show a like for like comparison over a longer time series. Perennial Value Management FUM has been excluded as equity accounted profits excluded from Gross and Net Operating Margin calculation

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## **Growth** drivers for IOOF





## **Industry fundamentals**

Positive industry tailwinds and demographic trends

- ✓ SG growth to 12%
- √ 8-10% system CAGR



## **Adviser numbers**

Growing numbers of quality advisers bring additional net inflows

- √ 4 of the top 15 and 14 of the top 50 per Barrons
- Further adviser growth expected



## **Client satisfaction**

Attraction of clients to goals based advice and superior service

- Modular, micro-service IT architecture enables superior service delivery
- Second quartile ranking from advisers (Wealth Insights)



## **Acquisitions**

Unmatched track record of strategic acquisitions in complementary businesses

- Transformational ANZ Wealth Management acquisition
- National Australia Trustees
   Limited completed in 1H18



## **Market performance**

Revenue generation from investment market valuations

√ \$4.6b increase to FUMA in 1H18 due to market movement

# Advice-led focus on delivering superior service





## Partnership with GROW Super

- GROW Super is one of Australia's leading digital superannuation providers
- IOOF has taken a minority stake in GROW Super as part of a broader partnership
- Opportunities to collaborate, innovate and enhance adviser and client engagement
- Emphasis on enhancing adviser's capability in younger demographic engagement through data insights and cashflow management



## Managed Discretionary Account (MDA) development on IOOF Pursuit

- Offering further choice to advisers and clients
- Adding platform functionality to align with the evolution of advice value propositions

Set for delivery ~July 2018

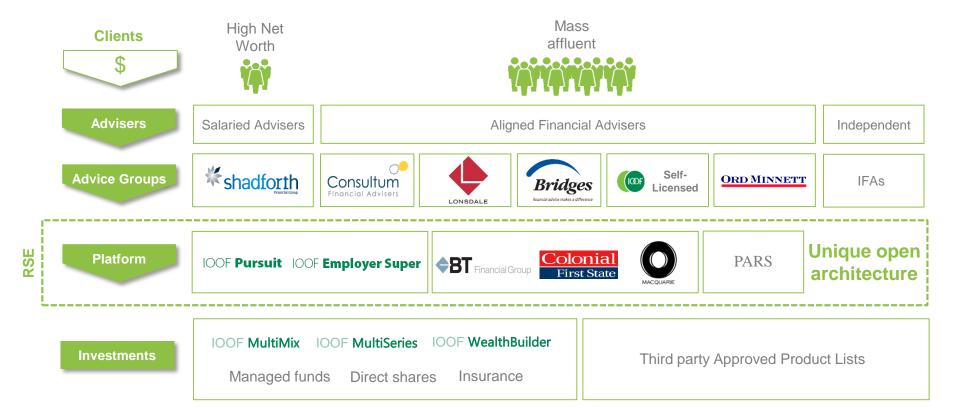
# Adviser numbers | ASIC data





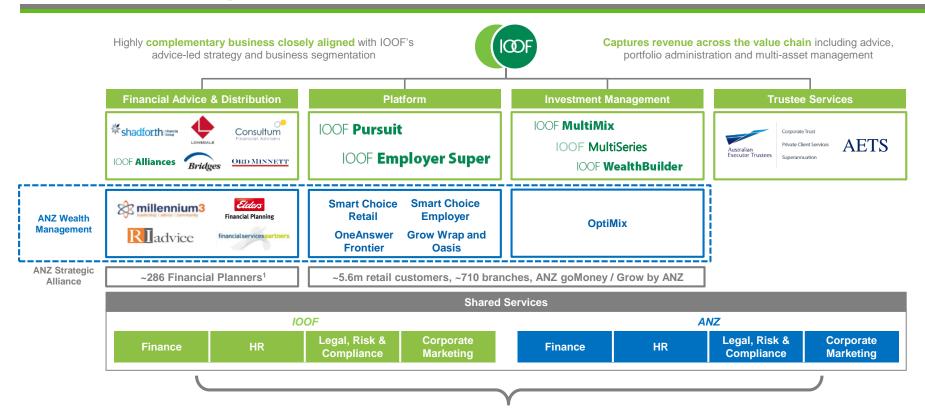
# Complementary services across the value chain offer scale and efficiency





# ANZ Wealth Management is a natural fit with IOOF





Scope for rationalisation of duplicate back office functions = **Realisation of meaningful cost synergy benefits** 

# **ANZ Wealth Management Acquisition** | Transaction highlights



Transaction Overview	<ul> <li>IOOF Holdings Limited (IOOF) has agreed to acquire ANZ's OnePath Pensions and Investments business and Aligned Dealer Groups business (ANZ Wealth Management) for cash consideration of \$975m (subject to a Completion adjustment)</li> <li>IOOF estimates separation and integration costs of approximately \$130m to be spent over 3 years</li> <li>IOOF will enter into a 20 year Strategic Alliance Agreement with ANZ to distribute IOOF wealth products to ANZ customers (excluding private bank customers) through ANZ's Australian banking network</li> <li>Completion is expected in around 12 months from date of acquisition announcement (Completion)</li> </ul>
Strategic Rationale	<ul> <li>Consistent with IOOF's disciplined acquisition strategy</li> <li>Highly complementary business - IOOF will become the 5<sup>th</sup> largest platform provider in Australia by FUAdmin and the 2<sup>nd</sup> largest advice group by FUAdvice and by adviser numbers¹</li> <li>Substantially increases scale - FUAdvice up 34%, financial adviser numbers up 71% and FUAdmin up 125%</li> <li>Attractive 20 year Strategic Alliance Agreement provides access to ~5.6m retail and ~0.5m corporate, business and SME customers via ANZ channels including ANZ Financial Planning (ANZ FP) advisers (in ANZ branches and over the phone) and digital channels</li> <li>IOOF well placed to manage separation and integration and achieve meaningful operating cost synergies</li> <li>Pre-tax cost synergies expected to be approximately \$65m p.a. from FY2021</li> <li>Improved revenue expected through product rationalisation and alignment (excluded from EPS accretion)</li> </ul>
Financial Impact	<ul> <li>Attractive valuation based on earnings which already reflect significant legacy closed product rationalisation</li> <li>Price to earnings of 15.5x based on FY2017A UNPAT (9.0x including anticipated run rate cost synergies)</li> <li>EBIT multiple of 9.8x based on FY2017A EBIT (5.5x including anticipated run rate cost synergies)</li> <li>Anticipated mid single digit EPS accretion in FY2019², expected to increase to ~15%+ in the first full year and over ~20%+ thereafter³</li> <li>Dilutive to FY2018 cash EPS from increased share capital in period prior to Completion²</li> </ul>

- 1. Sourced from Money Management Top 100 Financial planning group survey 2017.
- 2. Assuming Completion in around 12 months, resulting in partial contribution in FY2019.
- 3. Based on IOOF's share price of \$11.26 as at 16 October 2017. Assumes Completion in around 12 months. Timing of Completion and cost synergy realisation will drive final outcomes for IOOF future results.

Note: All content in this slide is taken from the ANZ Wealth Management acquisition investor presentation dated 17 October 2017

## **Timeline** | Progress update



Significant progress made with no change to anticipated completion date



# **ANZ Wealth Management |** Acquisition update



Completion of ANZ Wealth Management acquisition on track with completion work progressing to plan

	ANZ Wealth Management business performing in line with expectations YTD
ANZ Wealth Management Performance	<ul> <li>Pro-active management of low productivity / high risk advisers has been completed resulting in a nominal decrease in CY2017</li> </ul>
	<ul> <li>ADG inflows up 10% despite adviser numbers down 12% - departed advisers accounted for only 2% of ADG's OnePath FUA</li> </ul>
Separation	Separation work progressing according to plan
	• Experienced teams from IOOF (68 people, ~25 FTE) and ANZ fully dedicated to completion and working collaboratively
	Strong governance framework and regular dialogue at all levels of each organisation
	Regulatory approvals progressing in line with expectations
)	Longer term financing conditionally agreed with select group of domestic and offshore banks
	<ul> <li>Financing available significantly exceeds IOOF requirements</li> </ul>
Financing	<ul> <li>Facilities exceed transaction consideration requirement to fund separation and integration in addition to allowing flexibility</li> </ul>
	Long form documentation currently being negotiated
	Acquisition bridge facility to remain in place until long term facilities committed

# **Combination** analysis and value comparison



## The transaction will **significantly increase the scale** of IOOF's advice-led business

Key metric <sup>1</sup>	(IOF	ANZ Wealth Management	Combined	Increase
Customers (#)	~500,000	~770,000²	~1.27m	+154%
FUAdmin (\$m)	37,228	46,587	83,815	+125%
FUAdvice (\$m)	57,153	19,476 (ADGs only)	76,629	+34%
FUM (\$m)	20,600	23,708 <sup>3</sup>	44,308	+115%
Financial Advisers (#) <sup>4</sup>	1,017	717 ADGs 286 <sup>5</sup> ANZ FP (via Strategic Alliance Agreement)	1,734	+71%
Employees (#)	2,000+	~1,200	~3,200	+60%

IOOF market cap 16 October 2017 Agreed consideration (s.t. completion adjustment)

**\$3,423 million** 

\$975 million

Source: ANZ, IOOF, Money Management Top 100 Financial planning group survey 2017

<sup>1.</sup> FUAdmin, FUAdvice, FUM, adviser and employee numbers for IOOF as at 30 September 2017. Financials for ANZ Wealth Management are FY2017A for year ended 30 September 2017.

<sup>2.</sup> ANZ Wealth Management reports ~770,000 active accounts for P&I business excluding Perimeter Adjustments

<sup>3.</sup> Estimate of controlled FUM. Investment Management FUM are included within the Platforms FUAdmin

Adviser numbers sourced from October 2017 ASIC adviser numbers, includes Ord Minnett. Adviser number for ANZ Wealth Management includes numbers from ADGs - RI, Millennium 3 (including Elders) and Financial Services Partners only
 ANZ FP adviser number excludes Private Bank and other personnel licensed under ANZ

# The Result | Summary



## Consistent execution of advice-led wealth management strategy delivers

- UNPAT of **\$94.8m**, up **19**%
- Interim fully franked dividend per share of 27cps commitment to delivering value to shareholders
- Platform inflows \$617m up 54%; advice inflows \$1.2b, up 40%

## Future outlook

- Further net inflows with system tailwinds, differentiated superior service culture and growing adviser base
- Continued best in sector cost control
- Transformational acquisition of ANZ Wealth Management to deliver significant accretion and value for shareholders

Meeting our commitments to clients, advisers, community and shareholders



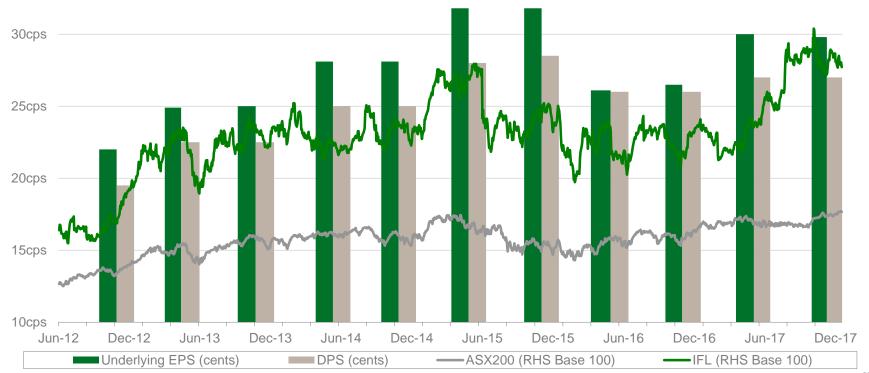
Creating financial independence since 1846



# **APPENDIX A | Total Shareholder Return**



35cps — TSR = 84.4% 1January 2013 – 31 December 2017 (13.0% compounding annualised) —



# **APPENDIX B** | Statutory NPAT reconciliation

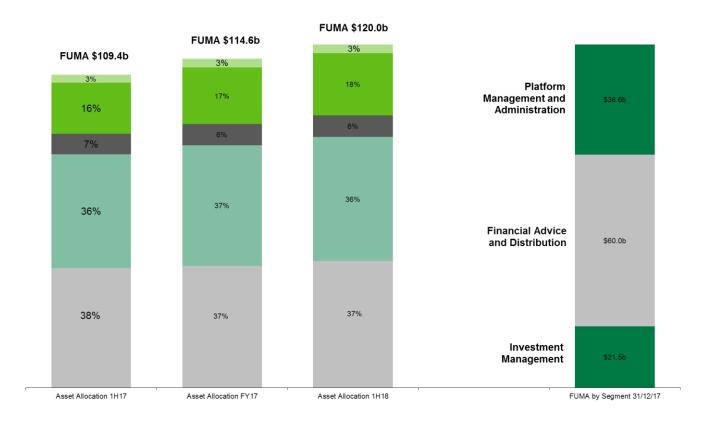


	1H18	1H17
Profit attributable to Owners of the Company	45.2	74.2
Underlying net profit after tax (UNPAT) adjustments:		
Amortisation of intangible assets	19.6	19.3
Acquisition costs - Acquisition advisory	3.7	-
Acquisition costs - Integration preparation	1.2	-
Acquisition costs - Finance costs	0.5	-
Termination payments	1.2	3.2
Profit on divestment of subsidiaries	(0.1)	(6.3)
Profit on divestment of assets	(0.3)	(11.1)
Non-recurring professional fees (recovered)/paid	(0.9)	2.0
Onerous contracts	1.8	-
Unwind of deferred tax liability recorded on intangible assets	(5.1)	(5.0)
Impairment of goodwill	28.3	-
Other	1.3	-
Income tax attributable	(1.6)	3.2
UNPAT	94.8	79.4

Detailed explanation of each reconciling line item provided in Appendix G





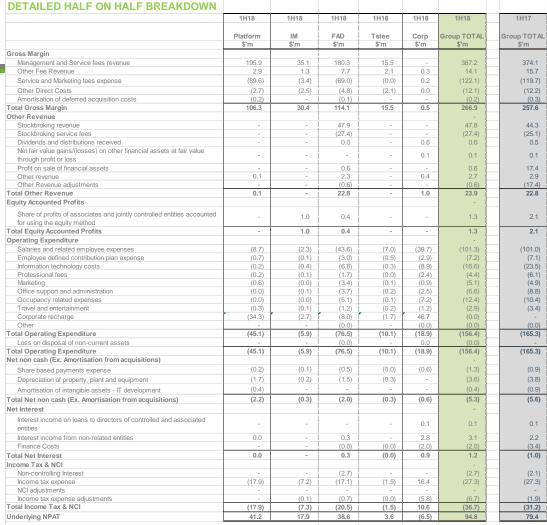






\$'M	1H18	2H17	1H17
Revenue	0.3	0.4	0.3
Direct Costs	0.2	0.2	0.2
Gross Margin (GM)	0.5	0.6	0.5
Other Revenue	1.0	0.6	1.4
Share of equity profit/loss	-	-	-
Operating Expenditure	(18.9)	(19.0)	(21.7)
Net Non Cash	(0.6)	(0.3)	(0.5)
Net Interest	0.9	(1.8)	(1.6)
Income Tax Expense/N.C.I	10.6	7.8	10.4
UNPAT	(6.5)	(12.1)	(11.5)

## **APPENDIX E**









# IFL - Average weighted number of shares on Issue EARNINGS PER SHARE CALCULATION Half year ended 31 December 2017

## **Ordinary Shares Weighted Average - Opening Balance**

From	То	Days	Share Issue	Shares on Issue	
01-Jul-17	23-Oct-17	115	-	300,133,75	2
24-Oct-17	20-Nov-17	28	43,478,2	261 343,612,01	3
21-Nov-17	31-Dec-17	41	7,464,0	351,076,02	27
				351,076,02	27
Weighted average tr	easury shares on issu	re		(331,620	J)
Weighted average	shares on issue			317,738,00	8
Ordinary Shares - Cl	osing Balance		Underlying NPAT	Γ Statutory NPAT	
Not Profit Attributable	o to Mombors of the r	parant antity	\$94.8		m
	e to Members of the p	Darent entity			
Rasic Farnings Per	Share		29 8cr	ns 14.2cn	0

## **APPENDIX G |** Explanation of items removed from UNPAT



In calculating its Underlying Net Profit After Tax pre-amortisation (UNPAT), the Group reverses the impact on profit of certain, predominantly non cash, items to enable a better understanding of its operational result. A detailed explanation for all significant items is provided below.

Amortisation of intangible assets: Non-cash entry reflective of declining intangible asset values over their useful lives. Intangible assets are continuously generated within the IOOF Group, but are only able to be recognised when acquired. The absence of a corresponding entry for intangible asset creation results in a conservative one sided decrement to profit only. It is reversed to ensure the operational result is not impacted. The reversal of amortisation of intangibles is routinely employed when performing company valuations. However, the amortisation of software development costs is not reversed in this manner.

Acquisition costs - Acquisition advisory: One off payments to external advisers for corporate transactions, such as the acquisition of AETS and ANZ Wealth Management, which were not reflective of conventional recurring operations.

Acquisition costs - Integration preparation: Staff and specialist contractor costs related to integration preparation for the acquisition of ANZ Wealth Management.

Acquisition costs - Finance costs: Costs in relation to securing finance for the acquisition of ANZ Wealth Management.

Termination payments: Facilitation of restructuring to ensure long term efficiency gains which are not reflective of conventional recurring operations.

Profit on divestment of subsidiaries: The IOOF Group partially divested a subsidiary during the period. (pcp: Perennial Investment Management Ltd and partial divestment of a subsidiary).

Profit on divestment of assets: Divestments of non-core businesses, client lists and associates.

Non-recurring professional fees (recovered)/paid: Recovery of certain litigation related pcp costs via successful insurance claim. (pcp: Costs relating to specialist service and advice providers enlisted to assist the IOOF Group in better informing key stakeholders. These services were required following negative media allegations. In particular, but not limited to, process review, senate inquiry support, government relations, litigation defence and communications advice. This type and level of support was not required on a recurrent basis).

Impairment of goodwill: A non-cash impairment of \$28.3m has been recognised in relation to goodwill allocated to Perennial Investment Partners Limited. Reduced profitability from lower revenue has led to calculated value-in-use declining to below the carrying value of the aggregate goodwill and investment balances. Revenue decline has arisen due to institutional outflows. These outflows reflect changing market dynamics where larger institutions now weight a greater proportion of funds to indexed products. This has combined with below benchmark performance in 2012 which adversely affected 5 year fund performance numbers.

Onerous contracts: Non cash entry to record the estimated present value of expected costs of meeting the obligations under contracts where the costs exceed the economic benefits expected to be received pursuant to the contracts

Unwind of deferred tax liability recorded on intangible assets: Acquired intangible asset valuations for AASB 3 Business Combinations accounting are higher than the required cost base as set under tax consolidation rules implemented during 2012. A deferred tax liability (DTL) is required to be recognised as there is an embedded capital gain should the assets be divested of at their accounting values. This DTL reduces in future periods at 30% of the amortisation applicable to those assets which have different accounting values and tax cost bases. The recognition of DTL and subsequent period reductions are not reflective of conventional recurring operations and are regarded as highly unlikely to be realised due to the IOOF Group's intention to hold these assets long term.

Other: Deferred consideration revaluation relating to pcp divestment of Perennial businesses.

Income tax attributable: This represents the income tax applicable to certain adjustment items outlined above.

# **APPENDIX H |** Definitions



TERM	DEFINITION	
ADG	Aligned Dealer Group	
Cost to Income Ratio	Ratio of underlying expenses relative to underlying operating revenues exclusive of the benefit funds and discontinued operations	
Flagship Platforms	IOOF Employer Super, IOOF Pursuit. The Portfolio Service consolidation into IOOF Pursuit completed June 2016.	
FUMA	Funds Under Management, Administration and Advice	
FUMAS	FUMA plus Funds Under Supervision, primarily Corporate Trust clients	
Net Operating Margin	Ratio of underlying revenues excluding net interest less underlying operating expenses relative to FUMA	
PCP	Prior Comparative Period – Six months to 31 December 2016	
Return on Equity	Calculated by dividing annualised UNPAT by average equity during the period	
TSR	Total Shareholder Return – change in share price plus dividends paid per share in a given period	
UNPAT	Underlying Net Profit After Tax Pre Amortisation, see Appendix G for a detailed explanation of reconciling line items	
Underlying EBITA	Underlying Earnings Before Interest, Tax and Amortisation	
Underlying EPS	Calculated with the same average number of shares on issues as the statutory EPS calculation utilising UNPAT as the numerator, a detailed calculation is provided in Appendix F	
VWAP	Volume Weighted Average Price	

## Important disclaimer



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