## McGrath Limited (ASX: MEA)

Results for the 6 months ended 31 December 2016 23 February 2017

Cameron Judson, CEO

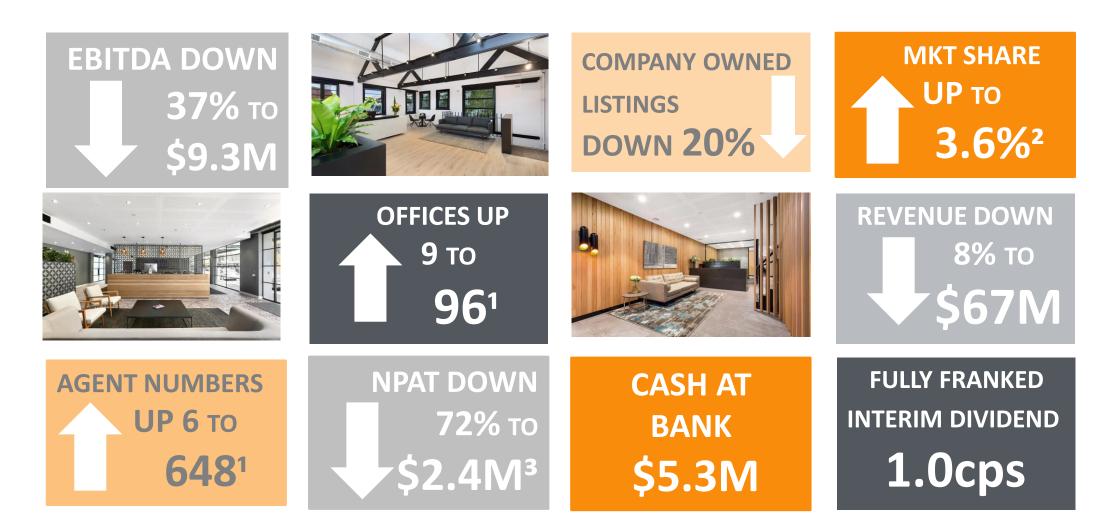
Paul Hauenschild, CFO

McGrath

McGrath ESTATE AGENTS



### 1H17 – A SNAPSHOT



Note: Financial performance above compares 1H17 pro forma vs 1H16 pro forma results 1. Comparison between 30 June 2016 and 31 December 2016 2. McGrath Management estimates based on published sales data where an agent was recorded in that data. Total market size by value derived from CoreLogic data, 12 months to 31 Dec 2016. 3. Includes impairment of software costs of \$2.2m (\$1.5m after tax)

## **BUSINESS OVERVIEW BY SEGMENT**

	Compai	ny Owned	Franchise	Other <sup>3</sup>
	Sales	Property Management	Services	Other
FY17 H1 EBITDA Contribution / Margin	65% 23% margin	21% 33% margin	21% 60% margin	-7% -16% margin
Overview <sup>1</sup>	<ul> <li>28 offices</li> <li>243 agents</li> <li>2,544 property sales</li> <li>\$3.5 billion value of property sales</li> <li>Generates revenue by charging the vendors of residential property a commission for successfully selling a property</li> </ul>	<ul> <li>71 property managers</li> <li>7,498 properties under management (leased)</li> <li>Churn rate of ~20.3%<sup>2</sup></li> <li>Generates revenue through management and leasing fees</li> </ul>	<ul> <li>68 offices</li> <li>405 agents</li> <li>4,222 property sales</li> <li>\$3.8 billion value of property sales</li> <li>23,102 properties under management</li> <li>Partners with 41 franchise groups</li> <li>Franchise fees are largely consistent across the network</li> </ul>	<ul> <li>32 brokers settled 748 mortgages for a value of \$443 million</li> <li>~\$2.6 billon of loans under management</li> <li>Mortgage broking generates up front and trailing revenue from each loan</li> <li>McGrath Training organises and operates a number of industry leading residential real estate conferences in Australia</li> <li>45 exclusive auctioneers</li> </ul>

Note: <sup>1</sup> Data as at 31 December 2016 unless otherwise stated; <sup>2</sup> Churn rate is defined as the total number of properties lost as a percentage of total properties managed each year and does not account for the addition of new properties <sup>3</sup> Incorporates the mortgage broking and training businesses

# CHALLENGING OPERATING ENVIRONMENT

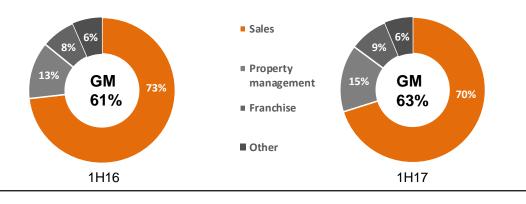
#### **Pro forma**

\$m	1H17	1H16 9	% Change
Revenue	66.9	72.5	(8%)
Gross Profit	41.9	44.0	(5%)
Gross margin	63%	61%	3%
EBITDA	9.3	14.7	(37%)
NPAT	2.4	8.5	(72%)
Dividend per share (cps)	1.0	N/A	
Cash	5.3	14.0	(63%)
Total assets	127.8	130.4	(1%)
Net assets	94.4	87.2	8%
Statutory:			
Operating cash flow	6.3	2.9	112%
Investing cash flow	(5.7)	(31.4)	82%
Financing cash flow	(7.8)	39.7	(120%)

- Sales EBITDA down \$5.9m
  - Listings down 20%
  - Lower agent numbers
  - Opened 3 offices
- Property management EBITDA up \$1.2m
  - Increase in PUMs
- Franchise EBITDA up \$0.1m
  Opened 7 offices
- Impairment of software asset \$2.2m

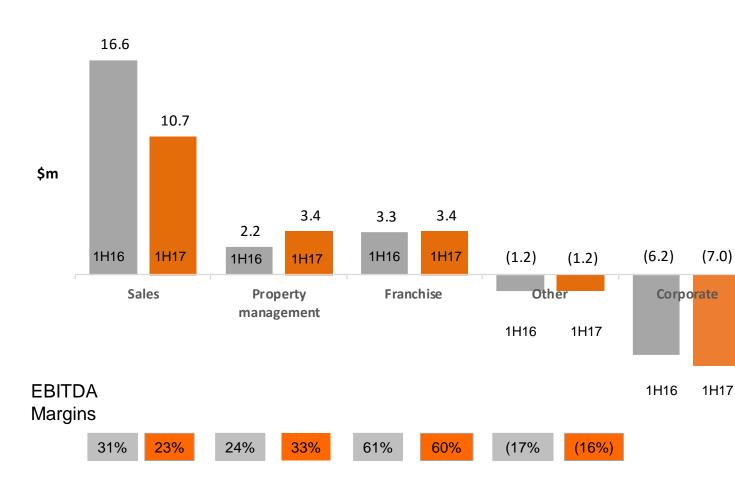
### **REVENUE BY SEGMENT**





- Sales
  - Listings down 20%
  - Lower agent numbers
- Property Management
  - Increase in PUMs
- Franchise
  - Franchise fees up 14%
  - Grant fees down 59%
  - 4 grant fee signings vs 8 PCP

### **EBITDA BY SEGMENT**



#### Sales

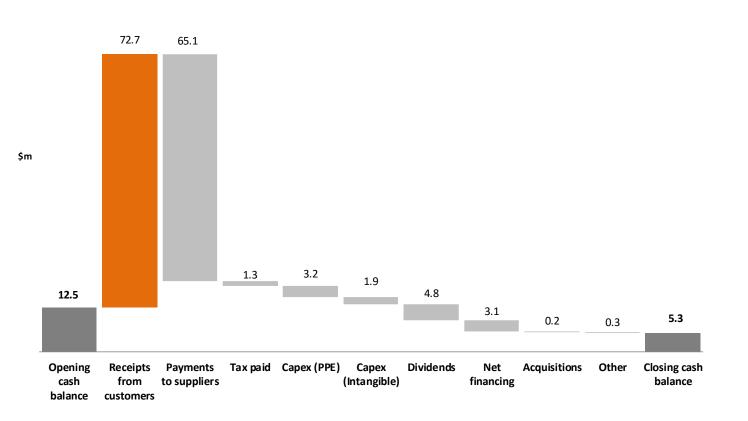
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- 3 new offices in half
- 5 new offices year on year
- Higher opex
- Property Management
  - Focus on productivity and efficiencies
  - Franchise - Growing network of offices
- Corporate

   IT infrastructure costs

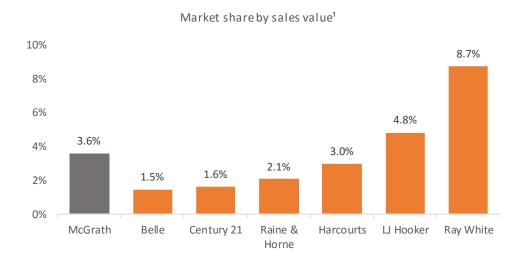
### CASH FLOW WATERFALL

#### 30 June 2016 to 31 December 2016

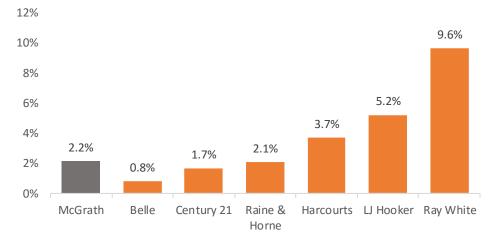


- Dividend payment
- Deferred consideration payment made to Smollen Group
- Capital expenditure on new offices, relocations and refurbishment
- IT software spend
  - MAP
  - Website
- IT program spend
  - Infrastructure refresh

### MCGRATH IS GROWING MARKET SHARE IN ALL MARKETS



Market share by sales volume<sup>1</sup>



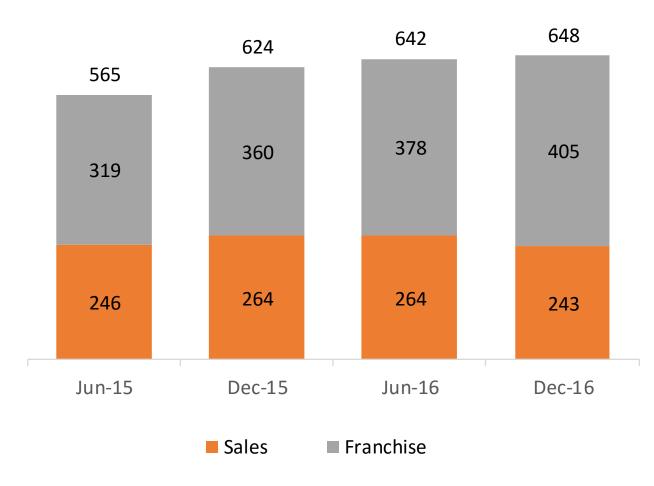
- Market share increased nationally to 3.6%<sup>1</sup>
- Increases in every state
- 9 offices now in Victoria<sup>2</sup>

#### Market share by sales value<sup>1</sup>

Addressable Markets	12 mths to Dec16	12 mths to Jun16
NSW	7.40%	7.36%
QLD	2.19%	1.79%
ACT	5.02%	4.86%
VIC	0.44%	0.10%

1. McGrath management estimates based on published sales data where an agent was recorded in that data. Total market size derived from CoreLogic data, 12 months to 31 December 2016. 2. Geelong, Victoria opened 20<sup>th</sup> February 2017

## ATTRACT AND RETAIN AGENTS



- Continued to focus on
  - Talent identification
  - Develop and retain high performing and emerging agents
- McGrath Future launched in 1H17
  - high performance bonus commission
  - agent recruitment trail commission
  - property management partnership
- Average of 13 days of training provided each month

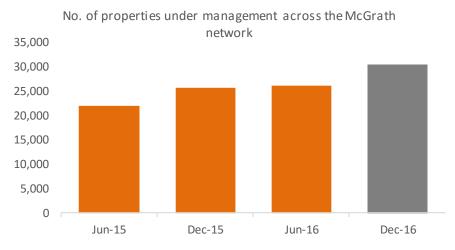
# **ROLL OUT NEW OFFICES**

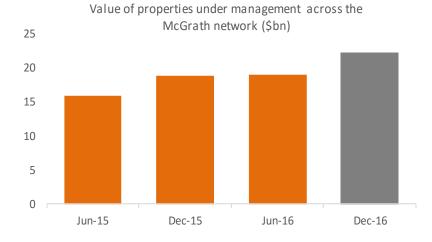


- 96 McGrath offices<sup>1</sup>
- Opened 3 Sales in 1H17
  - Forestville, NSW
  - Wahroonga, NSW
  - Blacktown, NSW
- Opened 7 Franchise in 1H17<sup>2</sup>
  - Northcote, VIC
  - Hunter Valley, NSW
  - Shellharbour, NSW
  - Sandringham, VIC
  - New Lambton, NSW
  - Blackburn, VIC
  - Box Hill, VIC
- Geelong, VIC (Franchise) opened in Feb17
- Planned new offices
  - Yarraville, VIC
  - San Souci, NSW
  - Berowra, NSW
  - Toukley, NSW

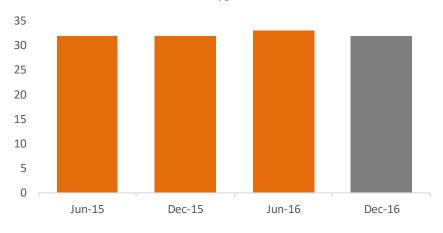
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# GROWING PROPERTY MANAGEMENT AND HOME LOANS

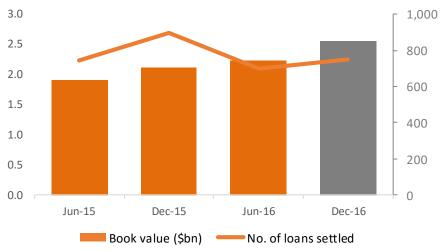




No. of Oxygen Brokers



Growth in loan book



### OUTLOOK

- Challenging market conditions expected to continue, as seen through lower listing volumes
- Market share nationally is now 3.6%. We continue to focus on :
  - Attract, retain, develop and reward high performing sales agents
  - Focus on growing our office network and market share in NSW, ACT, QLD and VIC
  - Increase productivity of existing and new agents through new tools and software
- Commenced strategic review with a renewed focus on improving productivity and performance of each of our existing segments and exploring new revenue opportunities
- Our aim is to grow the relative contributions of our annuity businesses and de-risk the volatility of our earnings
- Disciplined investment for sustained and profitable growth





### PRO FORMA P&L

\$m	1H16	2H16	1H17
Total revenue	72.5	64.5	66.9
Cost of sales	(28.5)	(25.7)	(25.0)
Gross Profit	44.0	38.8	41.9
Employee benefits expenses	(18.1)	(16.3)	(18.4)
Other expenses	(11.2)	(11.0)	(14.2)
EBITDA	14.7	11.5	9.3
Depreciation and Amortisation	(2.4)	(3.3)	(3.5)
Impairment of software costs	0.0	0.0	(2.2)
EBIT	12.3	8.2	3.6
Net finance costs	0.0	0.1	0.0
Net profit before tax	12.3	8.3	3.6
Tax expense	(3.8)	(2.2)	(1.2)
NPAT	8.5	6.1	2.4

## PRO FORMA SEGMENT PERFORMANCE

\$m	1H16	2H16	1H17
Revenue			
Sales	53.1	43.8	46.9
Property management	9.2	9.8	10.0
Franchise	5.5	5.1	5.8
Other	4.7	5.8	4.2
Total Revenue	72.5	64.5	66.9
EBITDA			
Sales	16.6	10.1	10.7
Property management	2.2	3.0	3.4
Franchise	3.3	3.0	3.4
Other	(1.2)	1.7	(1.2)
Corporate	(6.2)	(6.3)	(7.0)
Total EBITDA	14.7	11.5	9.3

### STATUTORY P&L

\$m	1H17	1H16	% Change
Total revenue	67.3	54.3	24%
Cost of sales	(25.1)	(20.7)	21%
Gross Profit	42.2	33.6	26%
Employee benefits expenses	(18.3)	(14.8)	24%
Other expenses	(14.3)	(16.2)	(12%)
EBITDA	9.6	2.6	269%
Depreciation and Amortisation	(3.5)	(1.1)	218%
Impairment of software costs	(2.2)	0.0	0%
EBIT	3.9	1.5	160%
Net finance costs	0.0	(0.1)	(100%)
Net profit before tax	3.9	1.4	179%
Tax expense	(1.2)	(1.0)	20%
NPAT	2.7	0.4	575%

### STATUTORY CASH FLOW

\$m	1H17	1H16
EBITDA	9.6	2.6
Change in net working capital	(1.9)	(2.3)
IPO transaction costs included in EBITDA	0.0	4.9
Non cash EBITDA items	(0.1)	0.1
Net cash flow from operating activities before capital expenditure, financing and tax	7.6	5.3
Capital expenditure	(5.2)	(3.9)
Net cash flow before financing and tax	2.4	1.4
Net interest received / (paid)	0.0	(0.2)
Income tax paid	(1.3)	(2.2)
Loan repayments received	0.0	2.1
Loans granted	(0.3)	(0.5)
Net proceeds of the offer	0.0	66.1
Purchase of controlled entities, net of cash acquired	(0.2)	(29.1)
Proceeds from borrowings	0.0	9.0
Repayment of borrowings	(3.0)	(15.9)
IPO and acquisition transaction costs	0.0	(8.4)
Net cash flow before dividends	(2.4)	22.2
Dividends and distributions paid	(4.8)	(11.1)
Net cash flow	(7.2)	11.2
Cash conversion ratio	79%	200%

- Dividend payment
- Deferred consideration payment made to the Smollen group
- Capital Expenditure on new offices, relocations and refurbishment
- IT software spend
  - MAP
  - Website
- IT program spend
  - Infrastructure refresh
- 1H16 high cash conversion ratio due to low EBITDA base

# STATUTORY BALANCE SHEET

<b>\$m</b>	31-Dec-16	30-Jun-16
Total current assets	37.4	44.2
Total non-current assets	90.4	89.8
Total assets	127.8	134.0
Total current liabilities	26.1	24.1
Total non-current liabilities	7.3	13.6
Total liabilities	33.4	37.7
Total net assets	94.4	96.3
Contributed equity	92.1	92.1
Share based payment reserve	0.3	0.1
Retained profits / (accumulated losses)	2.0	4.1
Total equity	94.4	96.3

- No bank debt.
- Reduction of liabilities is reflective of the settlement of Milestone 1 cash payment for the Smollen acquisition
  - Remaining payment due of \$9.2m reflective of the remaining cash and scrip payments for the acquisition of the Smollen Group

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Cameron Judson, CEO

Paul Hauenschild, CFO