

7 May 2024

Company Announcements Office ASX Limited Exchange Office Level 4, 20 Bridge Street Sydney NSW 2000

Dear Sir/Madam,

#### PRESENTATION - MACQUARIE AUSTRALIA CONFERENCE

Please find attached the presentation by the CEO and Managing Director Mark Schubert at the Macquarie Australia Conference today.

The presentation was authorised for lodgement by the Board of Cleanaway.

Yours sincerely

Dan Last

**Company Secretary** 

Cleanaway Waste Management Limited is Australia's leading total waste management, industrial and environmental services company. Our team of more than 7,500 highly trained staff are supported by a fleet of over 6,100 specialist vehicles working from approximately 330 locations across Australia. With the largest waste, recycling and liquids collections fleets on the road - and supported by a network of recycling facilities, transfer stations, engineered landfills, liquids treatment plants and refineries - we are working hard to deliver on our mission of making a sustainable future possible together for all our stakeholders.



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All amounts are in Australian dollars unless otherwise stated. A number of figures in the tables and charts in the presentation pages have been rounded to one decimal place. Percentages (%) have been calculated on actual whole figures.

Unless otherwise stated, all earnings measures in this presentation relate to underlying earnings.

Underlying earnings are categorised as non-IFRS financial information and therefore have been presented in compliance with ASIC Regulatory Guide 230 – Disclosing non-IFRS information, issued in December 2011. Refer to CWY's Directors' Report for the definition of "Underlying earnings". The term EBITDA represents earnings before interest, income tax, and depreciation, amortisation and impairments and the term EBIT represents earnings before interest and income tax expense.

This presentation has not been subject to review or audit.



# Acknowledgement of Country

Cleanaway acknowledges the Traditional Owners of the lands on which we operate and in the communities in which we exist. We pay our respect to all Aboriginal and Torres Strait Islander peoples.

Artwork by Marcus Lee, a proud Aboriginal descendant of the Karajarri people from North Western Australia.

It represents Cleanaway's commitment to fostering a sustainable circular economy and symbolises our deep respect for the land, oceans and waterways of Australia.

The three central circular clusters represent the three pillars of reconciliation: Relationships, Respect and Opportunities. These three pillars provide the backbone and support for Cleanaway's ongoing reconciliation journey.



## Australia's leading waste management company

Positioned to deliver sustainable, double-digit EBIT growth & improving returns in FY24, FY25, FY26 & beyond



On-track to deliver Blueprint 2030 mid-term financial ambition

- Strategy translated into midterm financial ambition
- Blueprint 2030 is transforming CWY into a sustainable and scalable platform for growth



Increasing customer demand for sustainable solutions and regulation underpinning medium-term growth

- Integrated infrastructure enables delivery of end-to-end solutions
- Scale supports customers in transition to circular economy
- Supportive regulatory settings driven by Federal Government 2030 landfill diversion target

Essential service provider with strong Balance Sheet and resilient cash flows

- 150,000+ customers including 140+ council relationships
- Highly contracted revenues with inflation protection
- Investment grade credit profile

Australia's largest network of integrated and prized waste infrastructure assets

- · National coverage
- 135 licensed assets connected by 330+ branches
- 7,700+ employees
- Branch-led performance culture empowering the front-line



## Building a safe and resilient platform to underpin growth beyond FY26

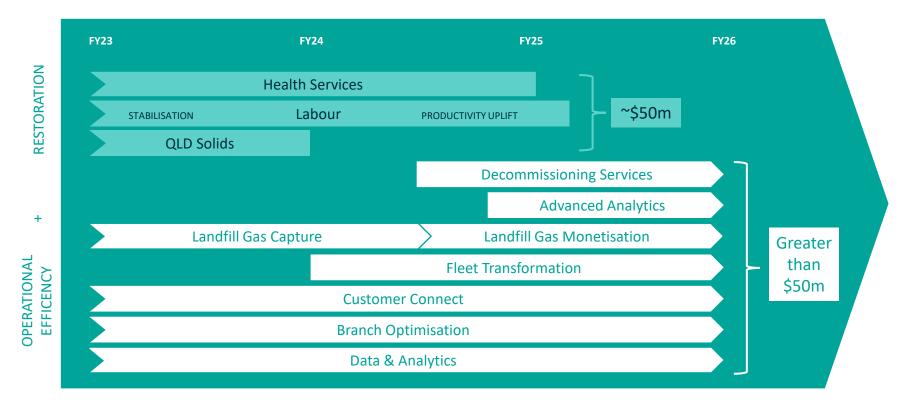
On track to deliver mid-term financial ambition of >\$450m EBIT in FY26





## Operational excellence: Driving margin expansion

Delivering our portfolio of operational efficiency initiatives will drive FY26 EBIT beyond \$450m



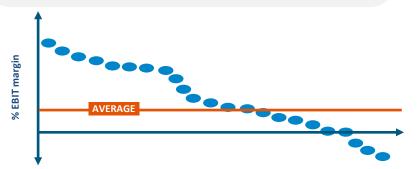


## Uplifting the average EBIT margin of our branch network

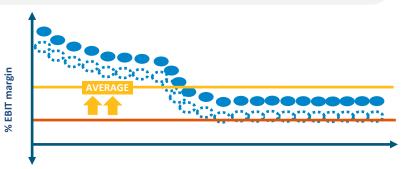
Data & Analytics enabling our ability to identify branches that need support

BRANCH OPTIMISATION

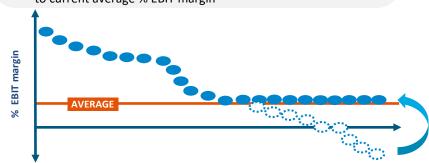
**Determine current state** through ranking comparable branches by % EBIT margin



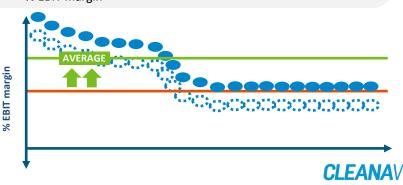
Implement Business Teams and the Branch Operating Model to uplift the performance all branches



Apply Performance Improvement Plans, SWOT and Lean programs on underperforming branches raising performance to current average % EBIT margin



Layer specific programs of work to further uplift the average % EBIT margin



## Digitising our call to cash cycle with CustomerConnect

Project remains on time and budget; benefits inline with original business case

CUSTOMER CONNECT

#### Total project cost remains in line with budgeted ~\$100m

|               | FY22/23 | FY24 | FY25 | FY26 |
|---------------|---------|------|------|------|
| Spend profile | ~10%    | ~45% | ~35% | ~10% |

- 60% of total project cost relates to core systems and process platforms, with the balance relating to growth functionality
- Average yearly split between expensed SaaS vs capitalised costs: 40:60

#### Release 1: To be completed Q4FY24

Upgrading IT foundations and simplifying sales processes and customer service

|  | From     | То    |
|--|----------|-------|
| Customer resolution channels           | Multiple | 1     |
| Dispute resolution days                | 80       | 21    |
| Number of view(s) of customer          | 12       | 1     |
| Alignment of product and service codes | 26,000   | 1,500 |

#### Financial benefits inline with business case

|               | FY24              | FY25              | FY26  | FY27          |
|---------------|-------------------|-------------------|-------|---------------|
| EBIT benefits | Neutral post cost | Neutral post cost | >\$5m | >\$13m<br>p.a |

#### Release 2: To be completed Q3FY26

Upgrading service delivery capability and enabling excellence in customer service

| New capability                          | Benefit   |
|---|---|
| Customer self-service portal            | Enhanced service  |
| Digitised run sheets                    | Removes ~300,000 pieces of paper p.a; reduces revenue leakage                                     |
| Consolidated scheduling and dispatching | Increased SIFOT and route efficiency; removes duplication of ~25,000 customer account details p.a |



# Transforming how we manage our fleet

FLEET TRANSFORMATION

A holistic, centralised strategy to reduce operating costs and capital expenditure

|                                   |  | FLEET MANAGEMENT STRATEGY  |  |                                  |
|-----------------------------------|--|--|--|----------------------------------|
|                                   | CURRENT STATE                                    | STRATEGIC INITIATIVE   | EXAMPLE OPERATIONAL OUTCOME  | FINANCIAL OUTCOMES               |
| OWNERSHIP<br>MODEL                | Default approach has been to own vehicles        | Optimise mix of ownership models and refresh management of third-party operators | Decapitalise fleet through capital-light solutions   | FUEL DEDAID 8                    |
| FLEET<br>INNOVATION               | Ad-hoc implementation of different technologies  | Design and execute an in-cab technology and low-carbon fuel strategy             | Fewer kilometers driven, emissions reduction   | FUEL, REPAIR & MAINTENANCE COSTS |
| FLEET<br>PURCHASING<br>& DISPOSAL | Localised branch decision making                 | Centralise fleet life-cycle management   | Reduction in fleet average age   | MAINTENANCE HOURS                |
| SCHEDULING & ALLOCATION           | Vehicles and schedules managed at a branch level | Adopt vehicle pooling program and scheduling tools                               | Improvement in cost to serve per operating hour  | CAPITAL EXPENDITURE              |
| WORKSHOP & PARTS MANAGEMENT       | Approach determined on a branch-to-branch basis  | Implement a consistent, industry leading maintenance approach                    | Current corrective to preventative maintenance split is 80:20. Opportunity to increase preventative. |                                  |



## Targeting ~\$50m p.a reduction in maintenance capex from FY25

Focus on returns, data & analytics, fleet and project processes has optimised capital spend

#### **CATALYSTS**

- Shifted Group-wide focus to EBIT & returns (was EBITDA)
- Installed greater capital discipline
- Lifted hurdle rates

- Delivered Data & Analytics
   (D&A) capabilities
- Developed Blueprint #12 –
   Fleet Transformation

#### **ACTION**

- Aligned SBU performance and incentives to EBIT/returns
- Built new centralised, multi-year capital allocation framework and expertise to manage capex
- Encouraging innovative thinking from the SBUs as to how to meet their needs
- Utilising D&A capabilities, tools and data in capex allocation process
- Identified capex optimisation opportunities during analysis and development stage of Blueprint #12 Fleet Transformation

#### **BENEFITS**

\$50m p.a reduction in total capex from FY25

- SBU's taking decisions to improve returns. e.g. landfills management
- Better capex risk management and improved project management
- Campaign approach for group SIB projects
- Use of capital-lite options . e.g. Customer coinvestment
- Unlocked insights and opportunities to improve capex allocation. E.g., slow-moving bins review
- Asset pooling opportunities identified across all segments
- Fleet Transformation strategy includes a range of significant capital-lite initiatives including ownership options



# Energy-from-waste is being driven by customers and regulation



EfW is a necessary waste solution to address the rising production of waste in Australia

#### **Customers are seeking landfill diversion**

- ✓ Councils are actively seeking EFW pricing as part of NSW and VIC post collections tenders
- ✓ Length of council contracts well suited to underwrite EfW investment
- ✓ Once EfW and landfill gate-fees are aligned, C&I customers consider EfW as an option, as is happening in Western Australia

#### No new putrescible landfill sites will be approved

- NSW State Government has said no new putrescible landfill sites in Sydney basin
- VIC State Government has said no new putrescible landfill sites in Melbourne

#### Legislated landfill levies driving diversion

- ✓ NSW and VIC levies increasing year on year
- Expected to increase further to drive achievement of landfill diversion targets

#### EfW economics are evolving as regulation drives economics of disposal

#### Illustrative view of the potential evolution of EfW gate fees

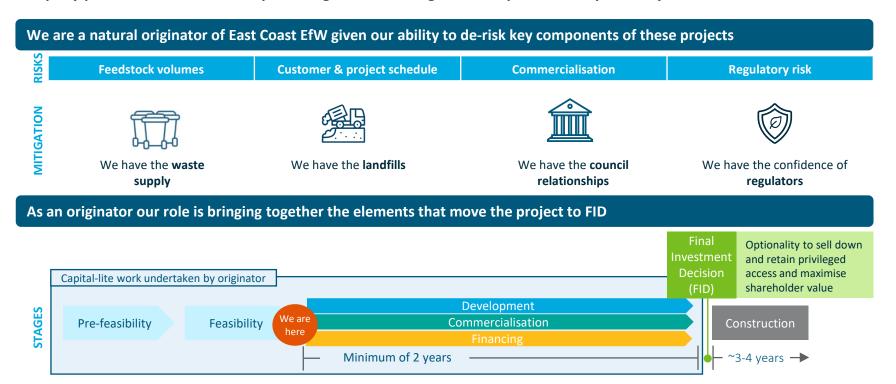




# As Australia's largest waste company, EfW is part of our future



Uniquely positioned to be an EfW plant originator creating ownership & access optionality





## Positioned to deliver growth

On track to deliver attractive returns to shareholders in FY24, FY25 and FY26 and beyond

### Maintain FY24 EBIT guidance of approximately \$350m

- Optimised landfill management is resulting in a lower D&A expense of \$360 to \$370m, down from \$370 to \$390m
- Interest expense expected to be \$117m
- Our GHG emission reductions are on target supporting the ambitions of our customers

### Remain on track to deliver double-digit EPS CAGR in FY24, FY25 and FY26

- Strategic momentum will deliver our Blueprint 2030 mid-term ambition of >\$450m in EBIT in FY26 and improving ROIC
- Extending growth platform by expanding services including FOGO (NSW), CDS (Vic), Decommissioning Services (national)
- Focus on capex processes and Fleet Transformation, targeting approximately \$50m p.a. reduction in maintenance capex from FY25

### Blueprint 2030 strategy positioning CWY to deliver medium-term sustainable growth beyond FY26

- Operational excellence transformation will deliver best in class performance of our integrated network of assets
- Ability to meet customers increasing demands with end-to-end, multi-stream, at-scale solutions
- Mid-term growth further supported by evolving regulatory environment that will continue to drive demand for waste solutions





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